



रक्षा लेखा नियंत्रक का कार्यालय, गुवाहाटी उदयन विहार, नारंगी, गुवाहाटी-781171

OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS

UDAYAN VIHAR, NARANGI, GUWAHATI: 781171.

ई-मेल/e-mail: cda-guw@.nic.in फ़ैक्स/FAX:0361-2640204

फोन/Ph: 0361-2640394, 2641142.



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CIRCULAR

Dated: 24/05/2016

To,  
All Sections of Main office  
All Sub offices under CDA Guwahati

**Sub:-** Nomination of Public Grievance Officer for CDA, Guwahati –Reg

**Ref:-** This office letter No. AN/IB/2194/Reports/PG/Vol-I dated 14/09/2015

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For facilitating prompt settlement of grievance and complaints the competent authority has designated **Shri K Lalbiakchhunga, IDAS, Asstt. Controller** as **Public Grievance Officer** in CDA Guwahati Organization vide letter under reference. However it has been observed that the grievances were not properly addressed to the Public Grievance officer, which causes inconvenience to redress of the grievances.

Hence in this context, it is hereby brought to the notice of all concerned that all matter related to public grievance may be properly addressed to the Public Grievance Officer with under mention contact details:-

Name & Designation of the Grievance Officer	Office Address	Contact Details
Sh. K Lalbiakchhunga, IDAS Asstt. Controller	Office of the CDA Guwahati, Udayan Vihar, Narnagi Guwahati – 781171	Tel. No. 0361-2640394 FAX No. 0361-2640204

Additionally, website of the CDA Guwahati(i.e. <http://cdaguwahati.gov.in>) has an external link of CPGRAMs (Centralized Public Grievance Redressal And Monitoring System) which can be effectively used.

The aforesaid information may please be disseminated to the all concerned and given wide publicity.

-sd-

(H.B. Dutta)

Sr. A.O.(AN)

Copy to:-  
The O/C  
EDP Cell  
(Local)

: For uploading the same on the website of CDA Guwahati Please

(H.B. Dutta)

Sr. A.O.(AN)